

# Well-led



**Develop yourself,  
improve your leadership skills,  
transform your service**

Well-led is a national development programme for managers of adult social care services working in the private, public or third sectors.

The programme is grounded in the reality of social care delivery and has been developed in partnership with registered managers familiar with the day-to-day challenges of leading a care team.

Well-led is made up of a series of practical workshops where you will find out what managers of well-led organisations do to achieve and sustain high standards, and how to apply these examples across your own organisation to deliver high-quality, person-centred care. Throughout the programme you will be supported to develop your leadership skills, advance your service and have a real impact in your workplace in order to secure a well-led future.

Examples of practice from organisations rated 'good' and 'outstanding' in the CQC Well-led domain are used to enhance learning and understanding. The programme is underpinned by theories of leadership that can be practically applied to deliver change and promote best practice.

This programme is delivered by Skills for Care in partnership with NEMS Health Partners.

## The Well-led programme will support learners to:

- develop a clear understanding of what well-led looks like in a care setting
- develop a clear understanding of how leadership strategies and techniques can be used to transform services and improve the quality of care
- develop the confidence and skills necessary to lead services in an increasingly complex and challenging context
- develop clear goals and commitment to improve your personal leadership effectiveness
- learn from the experience of others by working with them in a range of collaborative learning activities and networking opportunities
- discuss issues around hospital admissions, developing new ways of working.

**Location: NSPCC National Training Centre, Leicester, LE4 1EZ**

Day 1	Day 2	Day 3	Day 4	Day 5
Thursday 17 October 2019	Thursday 07 November 2019	Wednesday 27 November 2019	Tuesday 10 December 2019	Tuesday 14 January 2020



## Know yourself – looking inwards

Topics covered include:

- understanding leadership in adult social care
- moving from management to leadership
- what is leadership and what does it look like in a well-led service?
- resilience and self-care and reflecting on your approach to leadership
- enhancing your own visibility and impact as a leader.

Learners will also undertake a 360 leadership in adult social care self-assessment.



## Leading a successful service – looking around

Topics covered include:

- creating and embedding your vision and values
- assessing the ability of your service to deliver high quality care
- using future sight to understand your service and respond to new challenges
- understanding change and deciding where to start.

Learners will be asked to complete a service assessment so that areas of improvement can be identified and action agreed.



## Leading high performing teams – looking sideways

Topics covered include:

- understanding your own team
- the characteristics of high performing teams
- leading high performing teams
- managing performance
- having challenging conversations.

In addition, learners will have the opportunity to practice key communication skills.



## Leading in and beyond the boundaries of your service – looking outwards

Topics covered include:

- understanding systems and policy in adult social care
- understanding influence and influencing others
- developing a positive workplace culture and promoting your service
- developing personal goals and a commitment to action
- introduction to Enhanced Health in Care Home Framework.



## Admission avoidance – leading care to support people to live well at home

Topics covered include:

- discussion of current issues impacting on transfer of residents
- developing staff skills to recognise when a resident deteriorates
- sharing best practice examples of service improvements
- celebrating success.

To apply for the programme, visit <https://events.skillsforcare.org.uk/skillsforcare/678/home>

Please be aware that places are subject to a screening process conducted by the local authority and successful delegates will be notified no later than two weeks prior to the programme commencing.

